

If you don't get the cellular signal, here's one way to receive and send your calls. Method A: Take a walk to the P epini ere sector where all the suppliers provide the cellular signal. Method B: Set up your cell phone for calls over Wi-Fi.

ROGERS :

How to set up your iPhone

Go into your phone settings and do the following:

- 1. Select Phone.**
- 2. Select WiFi Calling.**
- 3. Turn on WiFi Calling.**
- 4. Follow the on-screen instructions if it is your first time doing this. The status bar will display "Rogers WiFi" when WiFi Calling is ready to use.**

Do I need a specific device or plan to use WiFi Calling?

Yes. To use WiFi Calling, you will need the following:

- A monthly postpaid voice and LTE data wireless plan. Prepaid customers can't use WiFi Calling.**
- An LTE SIM installed in your device.**
- An iPhone 5c or any later iPhone model with iOS 9 or later installed - remember to update your carrier settings when prompted to do so at the end of the OS installation.**

If you have these things, make sure your device's WiFi Calling feature is switched on so you can make calls and send messages over WiFi.

Your compatible device must have been purchased from Rogers. If you have a non-Rogers iPhone and no conflicting services, WiFi Calling may work, but we can't ensure that the feature will work properly on your device.

How can I activate VoLTE on my iPhone?

If you have already activated WiFi Calling, then you'll need to go to your settings and turn WiFi Calling off and on again to activate VoLTE services on your device. However, this will vary according to your phone model.

If you have not yet activated WiFi Calling and want to activate VoLTE, follow these steps:

1. Go to Settings and select Phone.
2. Toggle WiFi Calling to ON. Follow the instructions on your screen if it's the first time you're setting it up.

Remember to make sure you are using the latest version of iOS before activating VoLTE on your device.

What if I am having trouble activating the WiFi Calling feature on my device?

If you're having trouble activating the WiFi Calling feature, contact us using any of the options listed at [rogers.com/contactus](https://www.rogers.com/contactus).

How to set up your Android phone

If you want to activate WiFi Calling now, make sure your phone's software is up to date and then visit www.rogers.com/AndroidWiFi from your smartphone browser.

If you want more in-depth detail about how to activate WiFi Calling, do the following:

1. Select the Phone icon on your phone's main screen.
2. Select More in the top-right corner. It may look like an icon showing 3 dots in a vertical line.
3. Select Settings or Call Settings. The label will vary depending on your phone model.
4. Select WiFi Calling on the resulting screen.
5. If you're already registered for WiFi Calling, move the WiFi Calling toggle switch to the ON position, and you're done! If it's your first time enabling WiFi Calling, click on the link to register for WiFi Calling and follow the remaining steps:
6. Enter your phone number and select Get Verification Code to receive a text message with your verification code.
7. Input the verification code and press Submit.
8. Accept the Terms and Conditions after you submit your verification code.
9. Enter your emergency address and press Continue.
10. You should now see 2 versions of your emergency address: One version shows your address exactly as you just entered it, and the other is a Canada Post-recommended version of your address. Select the version you want to use (we recommend using Canada Post's version). Once your address is verified, you'll receive a text message confirming that your registration is complete.

11. Connect to your local WiFi network, go back to your phone's call settings screen and then toggle the WiFi Calling switch to the ON position. The status bar will display the WiFi Calling icon when WiFi Calling is ready to use.

After this, you're all set to go. All of your calls and texts will go over WiFi when you are connected to a WiFi network.