If you don't get the cellular signal, here's one way to receive and send your calls. Method A: Take a walk to the Pépinière sector where all the suppliers provide the cellular signal. Method B: Set up your cell phone for calls over Wi-Fi.

VIDEOTRON :

iPhone

1. Go to Settings and select Phone.

2. Select Wi-Fi Calling.

3. Enable the feature by sliding the button to green.

If necessary, see more [details about Wi-Fi Calling from an iPhone](#).

Samsung

1. Open the Phone app and tap the three dots in the upper right corner to display more options.

2. Select Settings.

3. Tap the button next to Wi-Fi Calling to enable the feature.

If necessary, see more [details about Wi-Fi Calling from a Samsung phone](#).

Others (Android)

1. Go to Settings and select Network and Internet or Mobile Networks.

2. Depending on the model, select Mobile Data, Mobile Network, or SIMs > Videotron.

3. Select Wi-Fi Calling.

4. Tap the button at the top to enable or disable the feature.

How to enter an address for emergency services

The first time you enable the Wi-Fi Calling feature, you'll need to enter an address to ensure location in case of a 911 call. If you connect to another Wi-Fi network, you will need to update this address.

1. **In the Wi-Fi Calling settings on your phone, select Update Emergency Address.**

2. **Enter your cell phone number and tap Submit.**

3. **Enter the 4-digit validation code received via text message and tap Submit.**

4. **Select the address you want to change, enter the country, street number, and postal code, then tap Next.**

5. **Select the suggested address if it is correct, or tap Enter manually to change the address and then tap Save.**

6. **Confirm the address by taping Yes, then tap Exit.**